

# LAVATORY CARE INFORMATION

## Leave For Homeowner

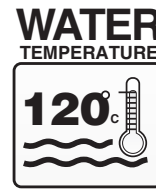
### Helpful Suggestions & Solutions

#### Preventing Heat Damage

Water heater temperatures should always be set to the recommended "safe temperature" to avoid burns (and save money on utility bills).

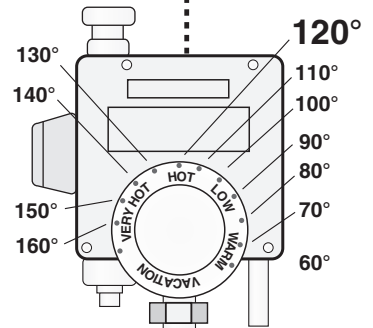
Cracked bowls are rare, but extreme water temperature can cause cracking in the bowls over time due to expansion "shock".

Check your water temperature and make sure it is not higher than 120°F.



#### Water Heater Settings

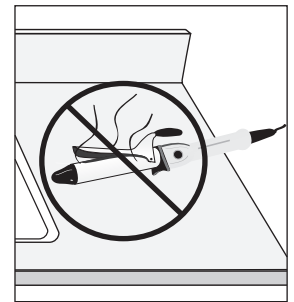
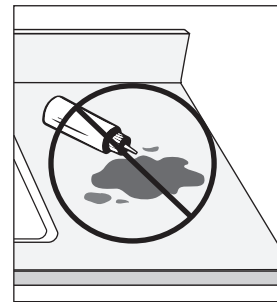
DANGER RANGE      SAFE RANGE



#### Preventing Burns and Stains

Hot curling irons and candles can discolor the lavatory if left on for long periods of time. Please use a trivet for these items.

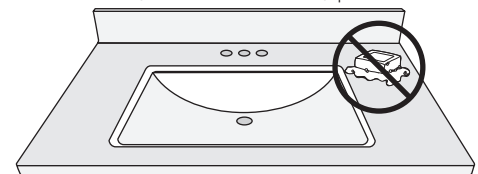
Hair dye and other chemicals should be cleaned up and not left to sit for long periods of time or it may cause permanent staining



#### Preventing Trapped / Longstanding Water

If left for long periods of time, wet soap bars, or any decorative items which can trap water under them, can cause water penetration. If this happens, simply move the item to allow that area to "dry out". Move and clean under these type of items routinely.

Avoid leaving Wet items for long periods of time



## Lavatory Finishes and Cleaning

#### GLOSS Finish:

The Glossy surface is a tough clear layer of stain-resistant resin, that is polished using high-speed buffers.

#### MATTE Finish:

The surface of your lavatory is lightly abraded to achieve a uniform matte finish and then sealed with our Matte Surface Sealer.

**Cleaning:** For regular cleaning, use a cloth or sponge with your favorite non-abrasive household cleaner.

Avoid using abrasive household cleaners - if a cleaning product feels "gritty", please do not use it.

We recommend Eliminate® to remove minerals and scum, and Repel® to clean and create a barrier that prevents minerals from building up. Eliminate® and Repel® can be purchased through your local Onyx dealers. These products will continually make cleaning easier because of the protective polish they leave on the Onyx.

