Preparing the Floor
Verify that the floor is firm and structurally sound. If the floor has any flexibility, add support where needed.

Make sure the floor is level, flat and clean. If the floor is not level, use Thinset or another leveling mix as needed (let harden before setting the base). All nails and screws in the floor must be countersunk so nothing sticks up above the surface. Cut about 5” - 6” hole in the sub floor to ensure drain clearance when setting the base.

Installation Overview
The picture to the right is very helpful. Notice the expansion gap between the base and the wall stud as well as the small clearance gap between the flange and the wall board. These are important and should be maintained as much as possible.

The Onyx wall panel or tile is to be installed to the inside of the water flange and needs to be sealed with 100% silicone only.

Drain Options
No-Glue Drain:
The drain is attached to the base before the base is installed or if you do not have access to the drain pipe from below. Be sure to put a bead of silicone between the drain flange and the base.

Glue-On Drain:
This drain style can be installed before or after the base is set in place. A bead of silicone is also used on this drain between the drain flange and the base. Then install the pipe.

Setting the Base
Clean the floor as needed and then lower the base into place. It is important that there is a small expansion gap (about 1/8”) between the base and the wall studs.

Leveling the Base
At this step, make sure the base is level

Very Important
Be sure to set the level on the upper deck, not down in the pan.
Other Helpful Suggestions & Solutions

For Framing “Walk-In” Showers, it may be necessary to install the base before framing the return walls. When framing walls, allow 1/8” spacing for expansion. Also remember to double studs as needed for shower door mounting. Keep in mind stud location and wood backing for accessories such as caddies, seats and grab bars.

For what to do if a base is not flat:
If a base is not flat, it can be corrected by simply laying it on a hard, flat surface overnight with weight on any high points (10-50 lbs. is enough). To flatten the base faster, gradually apply more weight on the high points and heat (normally heat is necessary, an electric blanket, hair dryer or setting outside in a warm temperature will work well). Try to get the temperature to 90 degrees. The base should flatten within 30 minutes to an hour.

For Preventing damage to base:
Most damage occurs when a tool or other object, such as a wall tile, is dropped on the base. This damage can be repaired, but it is best to prevent this by covering the shower base with a drop cloth, cardboard, or a piece of OSB board or plywood (when a lot of tile work is being done this may be a good idea). Also, watch for screws, dirt, or other debris that can fall onto the base and will possibly cause scratches if stepped on.

Cleaning and Care
Your Onyx products can be cleaned using almost any liquid household cleaner (except those that have abrasive particles in them which can scratch the Onyx surface). We offer a cleaner and surface protector (Eliminate® and Repel®), but most quality cleaning products you can buy locally will work well. After cleaning, use Repel® or Gel Gloss® to make future cleaning easier. For heavy cleaning, a soft brush can be used. Also, ventilation is important to help reduce water spots and mineral deposits, so keep doors open when possible.

Videos
Installation videos for shower bases and most of the Onyx products are available on our website, www.onyxcollection.com/shower-install-videos.html

Preventing Trapped / Longstanding Water
If left for long periods of time, wet soap bars, bottles, or shower mats etc. which can trap water under them, can cause water penetration. If this happens, simply move the item to allow that area to “dry out”. Move and clean under these type of items routinely.